



## FAQs

Q: How do I sign my child up?

A: Read through our "Welcome to Lessons" document. Then use the Google Form to enter your child's information to be added to the waitlist.

Q: How long will it take to get my child off the waitlist and into a class?

A: The time on the waitlist depends on the level your child is in, how many kids are also waiting to get in, and how quickly the current kids progress through the levels. We hope you understand that we don't have an exact time frame.

Q: How do I know which level my child should be in?

A: Take a look at our level descriptions. This will help you get an idea based on your child's current swimming abilities. We will have them do a short swim test with an instructor if you are not sure.

Q: What should we bring to class?

A: Swimsuit, goggles, cap, towel, and clothes to change into after class.

Q: Will I have trouble getting my child into future sessions?

A: Consistency is key to progressing through the program! Once your child is in lessons, you will have first notice of future sessions before we bring in new kids off the waitlist. They will be able to continue on until they complete the program, or you choose to not continue.

Q: We need to take a break for another sport or being out of town. Can we take a session off and jump back in?

A: Unfortunately, with the number of kids waiting to start, we cannot hold spots. Yours will be offered to the next in line, and you will be placed back on the waitlist.

Q: How will I know how my child is doing, and when they will move up to the next level?

A: The last day of every session, parents are invited to come watch their kids show off the new skills they learned! You will receive a checklist showing which skills they have completed. There will be time to talk to the instructor and ask questions. If your child is ready to move up a level, the instructor will let them and you know!

Q: Will my child be safe in the water?

A: Safety is our highest priority! Our instructors are certified, and there is always a lifeguard watching the kids during class.